



## DATA PRIVACY STATEMENT BTU BUSINESS TRAVEL UNLIMITED REISEBÜRO GES.M.B.H.

1	Processing Activities	Travel management <sup>1</sup> , passenger data management, payment processing, operation of the website as well as mobile web applications, marketing of products and services, compliance with legal requirements		
2	Data Controller	BTU Business Travel Unlimited Reisebüroges.m.b.H ("BTU") Business address: Stella-Klein-Löw-Weg 13, OG 3, 1020 Vienna, Austria Telephone: +43 1 516 51 - 0 Email: office@btu.at		
3	Contractual relations	BTU has a contractual relationship with companies for whose employees (travelers) services are offered in connection with travel activities. As a travel agent, BTU arranges travel contracts for travel services (individual services, travel arrangements) between the traveler on the one hand and the service provider on the other (business procurement contract). Personal data required to fulfill the contractual service is provided and processed by the company or by the person concerned. The data is passed on to group companies, travel providers, travel agencies, service providers and external booking platforms for the purpose of fulfilling the contract. Data will not be passed on to third parties for any other purpose.		
4	Purposes of Data Processing	Data will not be passed on to third parties for any other purpose.		
	On the legal basis of ful-filling or preparing the contractual agreement	Travel organization for business travel management (Business travel), congresses, events und group travels     Travel organization for private and holiday travels     Organization of travel related services upon client request (e.g. residence permits – Visa, event organization, Checking of rights based on Regulation (EEC) No 295/91 for compensation and assistance to passengers)		
		d) Meeting individual requests for additional offers, recommendations and services of third-party providers  e) Risk management, observing caring duties <sup>2</sup> f) Global travel management and reporting2 (Data Generation in Global Distribution Systems – GDS) g) Management of global Air travel program (e.g. PRISM) h) Dissemination of proprietary and third-party advertisements, directly or within online information offerings and products i) Answer customer questions via the website j) Operation and improvement of the website and its applications		
		k) Provision of self-booking tools and customer databases for direct entry (in the case of direct use of the customer databases by data		

<sup>&</sup>lt;sup>1</sup>Any references to natural persons within this data protection policy which are only provided in the male form relate equally to both women and men. The gender-specific form is to be used when referring to specific natural persons. Customers refer to both consumers and entrepreneurs.

<sup>2</sup> In these cases the data subject or controller demonstrably, commissions BTU to forward the travel data to distinct, given third parties and/or to use distinct tools for fulfilling the agreement.

		subjects, a separate data protection information is provided for the			
		respective tool)			
	<ul> <li>On the legal</li> </ul>	a) Handling of claims and complaints			
	basis of a	b) Development of statistics and appraisals, and creation of internal re-			
	(overriding)	ports			
	<u>legitimatein-</u>	c) Familiarity with and managing the preferences of internal reports			
	terest				
	On the legal	a) Re-acquiring old customers and acquiring new customers and trav-			
	basis of	elers			
	(overriding)	b) Gathering of user numbers for services for the purposes of docu-			
	legitimate in-	menting reach			
		c) Maintaining customer satisfaction and customer retention (by using			
	<u>terests</u> of BTU for <u>di-</u>				
		profiling, see Point 8 and 9.)			
	rect adver-	d) Disseminating/playing advertisement for offers and services of BTU			
	tisement <sup>3</sup>	by use of direct advertisement ("marketing purposes")			
		insofar as this is legally permissible			
		e) Analyzing user conduct and personal preferences of customers us-			
		ing organized of managed travels for targeted dissemination of ad-			
		vertisement with the goal of avoiding dispersion losses (by using			
		profiling, see Point 8 and 9.)			
		f) Improving the services of BTU by conducting surveys and analyzing			
		questionnaires, managing claims/complaints and offering the bene-			
		fits of loyalty programs			
	On the basis	a) Creating and storing legally-prescribed documents in observance of			
	of <u>legal obli-</u>	accounting principles			
	gation	b) Sending PNR-Data to the Central office of passenger data forfurther			
	<del>2211211</del>	processing according to regulation (EU) 2016/681			
5	Changes to purpose	<u>Direct advertisement</u> : BTU hereby informs that it processes customers'			
	(Forwarding)	and traveler's personal data for the purposes of direct advertisement (incl.			
	(1 01 11 41 11 11 19)	profiling). BTU intends to use direct advertisement to aid in the marketing of			
		advertised (proprietary or third-party) services and products. <b>The data will</b>			
		notbe passed onto any (non-group-affiliated) third parties for this pur-			
		<b>pose.</b> There is no incompatibility with the purpose of the original data collection.			
6	Objecting to pro-	The customer and the individual traveler can object to the use of			
o .	cessing for the pur-	their personal data for directadvertisement (including "profiling") at			
	poses of directad-	any time without providingany reasons to the controller. By lodging			
		an objection, BTU will no longer use the customer's or traveler's			
	vertisement:				
7	Legal basis of	personal detail for these purposes infuture.			
7	Legal basis of	Additional service: The controller explicitly solicits the customer's and			
	data processing	traveler's consent for individual services (electronic newsletter, transferof			
		the data into the marketing system). This consent can be revoked at			
	<ul> <li>Consent</li> </ul>	any time with future effect.			
8	Description of the	BTU also processes customer and traveler's data (however, not the data			
	(over-riding) legiti-	of children or special categories personal data within the meaning of Art. 9			
	mate inter- ests for	GDPR ("sensitive data")) to use said data for the purposes of direct adver-			
	the purposes ofdi-	tisement for (further) products of companies affiliated with BTU (see also			
	rect advertisement:	Point 8.). Messages for this purpose can be sent via the website, mobile			
		applications (customer portal) or by e-mail.			
		BTU has a legitimate interest in processing personal data for the purposes			
		of direct advertisement (Recital 47, last section of GDPR). This solely in-			
		volves the processing of customer data in the possession of BTU from the			
		contractual relationship and for which the retention period still applies.			
L		ostational relationship and for which the retention period offit applied.			

 $<sup>^3</sup>$  Direct advertisement is any direct addressing of data subjects for advertising purposes, such as for sending letters or brochures, as well as telephone calls or electronic messages.

_	<u></u>	T		
		This does not involve an extension to the retention period.		
		The primary goal of data processing is acquiring customers with the objective of bringing them into a (preliminary) contractual relationship and		
		retaining them as customers. BTU relies on its constitutionally protected freedom of running a business (Art. 6 StGG (Austrian Constitution)) and		
		freedom of running a business (Art. 6 StoG (Austrian Constitution)) and freedom of communication (particularly Art. 10 ECHR, which also pro-		
		tects advertising measures), and on those rights		
		· · · · · · · · · · · · · · · · · · ·		
		To send postal advertisement;     To make advertising calls following consent:		
		To make advertising calls following consent;  To good electronic mail following consent:		
		To send electronic mail following consent;  To send electronic mail in accordance with Section 107 Page 3 of		
		To send electronic mail in accordance with Section 107 Para. 3 of the Talescommunication Act (TKC):		
		the Telecommunication Act (TKG);		
		BTU complies with legal, communication-related requirements		
	Data processing	whileusing this data, particularly those of Section 107 TKG.		
	withinthe group:	BTU is part of a corporate group. BTU uses group-affiliated companies on a collaborative basis to fulfil its extensive obligations (processing		
	withinthe group.		al booking system, payment systems, marketing, ac-	
			has a legitimate interest therein (Recital 48 of	
		GDPR).	nas a regimnate interest merem (Neclial 40 0)	
			es to the management of booking data from all group-	
			performed via a central booking system. Thisdata-	
			y BTU; data is saved and managed centrally. Units of	
			panies have access to this database or personal data	
			of contractual and legal fulfilment as wellas to protect	
			These units have a contractual obligation to observe	
			onditions for data protection.	
	IT security		ddresses of its customers for a period of 7 days in	
	-	order to defend agai	nst targeted attacks in the form of overloading serv-	
			e attacks) and other damage to systems. BTU has a	
			this form of data processing for the purposes of main-	
			ality of its services provided online (Recital 49 of	
		GDPR).		
9	Analyses of per-	Туре	Description	
	sonal aspects of the	"Gathering and	BTU stores customer activities (e.g. travel data, flight	
	customer("profil-	storing"	data, travel destinations, information concerning the	
	ing")	otomig	organization of congresses, events and group trav-	
			els, complaints, special services, personal prefer- en-	
			ces, response to offers etc.) to enable optimal cus-	
			tomer care and to ensure relevant and targeted	
			measures can be used to improve satisfaction and	
			customer retention, and to adjust the service on an	
			individual basis.	
		"Analysis of per-	BTU stores customer behavior, special services,	
		sonal interests"	personal preferences, and thus deduces specific	
			personal interests in order to prevent dispersion	
			losses (and to minimize data processing operations)	
			when playing advertising content and within direct	
			marketing. BTU uses these analyzed interests in or-	
			der to communicate targeted, interest-specific offers	
			and advertising to customers and thus prevent	
40		<b>T</b> l	dispersion loss in advertising.	
10	Objecting to "profil-		the traveler can object to the use of their personal	
1	ing":		es of profiling at any time without providing any	
1		reasons tothe controller. By lodging an objection, BTU will no longer		
		use the customoris	personal data for the nurnose of profiling in fu-	
		use the customer's ture.	personal data for the purpose of profiling in fu-	

11	Obligation to pro- videdata	Customers are under no obligation to provide data except to fulfil legalre- porting obligations. Without the provision of data the contracted ser-vices cannot be provided.		
12	Automated deci-	The customer is not subject to any automated decision that has a legal		
- 10	sion-making	effect upon them.		
13	Types of data pro- cessed	The processed customer data are stored in a customer database after a master data collection, or by direct entry of the data by the customers or the traveler in a profile. This serves the management of the data to carry out the bookings and provide the contractual service.		
		Disclosed mandatorily by thecustomer, traveler or a customer related third party (e.g. Com- pany travel manage- ment)	Gathered by BTU additionally	
		Personal data according to passport data (first and last name, maiden name, academictitles, date of birth)	Origin of data provided	
		Gender (f,m,d)	Additional services used	
		Contact details (Address(es), Telephone, Email address(es))	Preferences (e.g. eating/dietary habits)	
		Passenger booking-code	Claims, complaints	
		Employer, additional administrative data (cost center, office phone number, company e-mail, booking person)	Travel agency details	
		Booking data (booking, ticketissue, scheduled departure-arrival time)	Clerk	
		Flight ticket data (Flight ticket number, issue date, single flight,tariff display)  Nationality	Status of passenger travel (Travelcon- firmation, Check-in status, no show flights)  Split and shared passenger data	
			, ,	
		Adress(es)	Seat number, other seat information	
		Accompanying person	Code-Sharing data	
		Children		
		Age of children	Number an name(s) of fellow travel-er(s) as part of passenger data	
		Other personal preferences for the journey	Accompanying airport personnel onarrival/departure	
		Possibly gathered additionaldata (Advanced Passenger	IP-addresses (Logfiles)	
		Information Data) <sup>4</sup>		

-

<sup>&</sup>lt;sup>4</sup> Advance Passenger information data will only be gathered if necessary because of special immigration regulations (e.g. immigration USA).

		Time a month of the transfer	Find device data (device 15)
		Type, number, issuing country, expiry date of identity	End device data (device ID)
		documents	
		Nationality	Browser used
		Sex	Usage behavior (website, mobile applications), sometimes through the use of cookies and similar technologies Browser used
		Airline company	
		Day time of departure and arrival, airport of departure and arrival	
		Payment information (credit card details, in- cluding expiry dates, other information) in- cluding invoiceaddress	
		Total route of travel	
		Driver license data	
		Frequent flyer data, Memberships Frequent Flyer Programs, Car Rental Memberships, Hotel Club - Memberships	
		Data of unaccompa- nied minors (under 18 years of age)	
		Languages, name and contact details of accompanying personat departure/arrival	
		Travel data	
		Place of arrival and departure, name of the service	Railway information: ÖBB Card Nr.
		provider (e.g. airline, hotel,	ÖBB Austria Card Nr.
		car rental company), other	ÖAMTC Membership Nr.
		information required to	DB Railcard
		complete the booking.	Booking class, Seat reservations
		Specific information with regard to seating preferences, accessibility, meal requests, other services	
		requested.	
14	Processed data	IP address of the request-	Internet page from which the access is
	from website visi-	ing computer	made
	tors	Date and time of access	Message whether retrieval was successful
		Name and URL of the retrieved file	Recognition data of the browser / operating system
		Transferred amount of data	Logfiles

	Retention Period / Deletion of data	A transfer of this data does not take place. The data is only collected in the context of the visit to the website and deleted after 30 days at the latest.		
15	Processed data	Name	Bookings, Booking data	
	from users of the mobile web applica-	E-Mail address	Travel itinerary	
	tions	Telephone number	Data according to clause 14, insofar necessary to proceed with booking	
		Registration data		
	Retention Period / Deletion of data	closed during registration, is GDPR, the need for contract	essing of this data, which was voluntarily dissible the consent of the user. Otherwise, Art 6 but performance serves as the legal basis. The lace as described in point 19.	
16	Customer data types processed	Email delivery	Contact information (name, email address)	
	in the customer	User behavior (Openings)	Browser information (Chrome, Edge)	
	database (CRM)	Click behavior with links	Operating system information (Windows,Apple)	
		Completing of built-in forms	Timestamp/ Date of Reading/Clicking/Location	
17	External recipi- ents of data	Receiver	Data category	
	Service Pro-	Service providers (by	Types of data according to pt. 12., if necessary	
	vider	category) Transportation companies (air, rail, bus, cab) Hotel companies Car rental companies Marketing agencies Gastronomy companies	for the provision of the contractual service (processing of reservations, issuance of tickets, credit card processing, travel-related services, etc.).	
	<ul> <li>Ticket distri-</li> </ul>	AMADEUS IT GROUP,	Types of data according to pt. 12., if necessary	
	bution sys-	S.A. Calle Salvador de	for the provision of the contractual service	
	tems - Exter- nal booking	Madariaga, 1, 28027 Ma- drid	(processing of reservations, issuance of tickets, credit card processing, travel-related ser-	
	platforms	did	vices, etc.).	
	(GDS)	Travelport Austria GmbH,		
	1	Lasallestraße 7a, 1020 Vienna		
	Affiliated companies	Raiffeisen Unternehmensservice GmbH, Europaplatz 1, 4020 Linz	Billing and accounting data, payment information	
		Herburger Business Travel GmbH Schwefel 25a, A-6850 Dornbirn	Types of data according to point 12 when taking over the processing of the contract at the customer's request	
		AX Travel Management GmbH Stella-Klein-Löw Weg 13 1020 Vienna	Types of data according to point 12 when taking over the processing of the contract at the customer's request	

Cost bearer	sponsor of the traveler's expenses	Fravel expenses Service provider (hotel, transport company) Fravel dates (date, duration of the trip) Name of the traveler Profildata of traveler - if necessary to fulfill contractual obligations cowards the cost bearer as well as for the exe-
Social-Plug- ins, Analyse- tools, Cookies	Plausible - Analytics Plausible Insights OÜ Västriku tn 2, 50403, Tartu, Estonia Registration number 14709274 https://plausible.io/data-	Anonymized IP address, name of website, prowser-specific information, information on website use
https://plausible.io/data-policy  "Social-plug-ins":  BTU itself does not collect any use. However, it is possible the website is collected via the plu and linked to the visitor's respectansmitted to the service providence of the service providence of the service providence of the plug-insignation of the plug-in provider when the BTU mitted when the graphic is clicically vider receives the information of the BTU's online offering. Ye tive provider or have a user active provider collected by the plug-account there. We have no information and setting options can be found as the found of the plug-in provider collects personal data collected by the plug-account there. We have no information and setting options can be found in the policy of the plug-in provider collects personal data from the plug-account there. We have no information and setting options can be found in the policy of the plug-in provider collects personal data from the plug-in provider of the plug-in provider collects personal data from the plug-in provider of		by personal data via "social plug-ins" and their that personal data about visitors to the BTU lug-ins, transmitted to the respective service pective service. To prevent data from being eviders in the USA without the user's recalled "Shariff solution" on its website. This is are initially only integrated as a graphic. The website of the respective provider, and the provider's service when he or she clicks on it. From being automatically forwarded to the U's website is visited. Data can only be transcaled. By clicking, the respective service protected. By clicking, the respective service protection do not have to be logged in to the respective count for this. If you have such an account, grin provider can be directly assigned to your affluence on whether and to what extent the sonal data. The scope, purpose and storage processing and use of the data there are not and information on your data protection rights und in the data protection information directly extive service
	IP-address, URLs, cookies ar "Social-plug-ins":	nd dataon browser settings
	Meta Platforms Ireland Limited 4 Grand Canal Square Grand Canal Harbour Dublin 2, Irland	https://www.facebook.com/help/186325 668085084
	Twitter Inc., 1355 Market Street, Suite 900, San Francis-co, CA 94103, USA	https://twitter.com/de/privacy
	Instagram Inc., 1601 Willow Road, Menlo Park, CA, 94025,USA;	https://privacycenter.instagram.com/policy

YouTube LLC, head ter in 901 Cherry Av			
San Bruno,CA 9406			
- represented by Go			
Mountain View, CA 9			
USA.by Google Inc.			
quartered in 1600 An	nphi-		
theatre Parkway,			
18 External data Categories of exter recipients	Categories of external commercialservices providers		
TBTU consultants/a	TBTU consultants/accountants		
Lawyers			
Banks and paymen	Banks and payment service providers, insurance companies		
Collection agencies	<u>·</u>		
Telecommunication			
	•		
	g platforms; booking agents		
Airline companies			
Car rental compani	es		
Hotel business con			
Travel compensation	on companies		
1 I	ection with residence permits		
	rs, Web-Application Provider		
	ade with all group companies and commissioned		
data processors v	ia BTU for all data protection queries.		
19 Transfer to "Social plug-ins":	The following data will be transmitted to countries out-		
	side the EU in the course of data processing after consent has been given		
third coun-   side the EU in the C	course of data processing after consent has been given		
	on of the service provider has been clicked (item 14):		
tries (outside or the graphic button	on of the service provider has been clicked (item 14):		
tries (outside pulse)  EU/EEA)  Country Appl	on of the service provider has been clicked (item 14):		
tries (outside EU/EEA)  Country Appl tion	ica- Types of data		
tries (outside EU/EEA)  Country Appl tion USA Twitte	ica- Types of data  er, Social plug-ins and Pixel: IP address,		
tries (outside EU/EEA)  Country Appl tion USA Twitte YouT	ica- Types of data  er, Tube, Social plug-ins and Pixel: IP address, name of website, browser-specific infor-		
tries (outside EU/EEA)  Country Appl tion USA Twitte YouT Insta	ica-  Types of data  er, ube, gram, gram, Types of website, browser-specific information,		
tries (outside EU/EEA)  Country Appl tion USA Twitte YouT	ica-  Types of data  er, ube, gram, book  Types of website, browser-specific information, information on website use withopt-in / Shariff		
tries (outside EU/EEA)  Country Appl tion USA Twitte YouT Insta	ica-  Types of data  er, ube, gram, gram, Types of website, browser-specific information,		
tries (outside EU/EEA)  Country Appl tion USA Twitte YouT Insta Face	ica-  Types of data  er, Tube, gram, book  Types of website, browser-specific information, information on website use withopt-in / Shariff  - Solution acc. Clause 17		
tries (outside EU/EEA)  Country Appl tion USA Twitte YouT Insta Face  Data processing to third states outside E	Types of data  er, Tube, gram, book  book  Types of data  Social plug-ins and Pixel: IP address, name of website, browser-specific information, information on website use withopt-in / Shariff  Solution acc. Clause 17		
tries (outside EU/EEA)  Country Appl tion USA Twitte YouT Insta Face  Data processing to third states outside E national booking platforms – GDS) due to re	Types of data  er, Tube, gram, book  Toologian  EU (Data transfer to service providers, external interequest of global travel management will. Data transfer		
tries (outside EU/EEA)  Country Appl tion USA Twitte YouT Insta Face  Data processing to third states outside E national booking platforms – GDS) due to refers will only take according to the regulation	Types of data  er, Tube, gram, book  EU (Data transfer to service providers, external interequest of global travel management will. Data transfer to service providers, external interequest of global travel management will. Data transfer to service providers, external interequest of global travel management will. Data transfer to service providers, external interequest of global travel management will. Data transfer to service providers, external interequest of global travel management will. Data transfer to service providers, external interequest of global travel management will. Data transfer to service providers, external interequest of global travel management will. Data transfer to service providers, external interequest of global travel management will.		
tries (outside EU/EEA)  Country Appl tion USA Twitte YouT Insta Face  Data processing to third states outside E national booking platforms – GDS) due to refers will only take according to the regulation the contractual requirement or otherwise su	Types of data  er, Tube, gram, book  EU (Data transfer to service providers, external interequest of global travel management will. Data transfers stated in Chapter V GDPR, eg necessity to perform itable guarantees have been provided to ensure data		
tries (outside EU/EEA)  Country Appl tion USA Twitte YouT Insta Face  Data processing to third states outside E national booking platforms – GDS) due to refers will only take according to the regulation	Types of data  er, Tube, gram, book  EU (Data transfer to service providers, external interequest of global travel management will. Data transfers stated in Chapter V GDPR, eg necessity to perform itable guarantees have been provided to ensure data		
tries (outside EU/EEA)  Country Appl tion USA Twitte YouT Insta Face  Data processing to third states outside E national booking platforms – GDS) due to refers will only take according to the regulation the contractual requirement or otherwise su protection (e.g., conclusion of standard data	Types of data  er, Tube, gram, book  EU (Data transfer to service providers, external interequest of global travel management will. Data transfers stated in Chapter V GDPR, eg necessity to perform itable guarantees have been provided to ensure data		
tries (outside EU/EEA)  Country Appl tion USA Twitte YouT Insta Face  Data processing to third states outside E national booking platforms – GDS) due to refers will only take according to the regulation the contractual requirement or otherwise su protection (e.g., conclusion of standard data However, the recipients of the data may be	Types of data  Social plug-ins and Pixel: IP address, name of website, browser-specific information, information on website use withopt-in / Shariff — Solution acc. Clause 17  EU (Data transfer to service providers, external interequest of global travel management will. Data transins stated in Chapter V GDPR, eg necessity to perform itable guarantees have been provided to ensure data a protection clauses) are fulfilled.		
tries (outside EU/EEA)  Country Appl tion USA Twitte YouT Insta Face  Data processing to third states outside E national booking platforms – GDS) due to refers will only take according to the regulation the contractual requirement or otherwise surprotection (e.g., conclusion of standard data However, the recipients of the data may be guaranteed by law may be lower and the absence of the data will be guaranteed by law may be lower and the absence of the data will be guaranteed by law may be lower and the absence of the data will be guaranteed by law may be lower and the absence of the data will be guaranteed by law may be lower and the absence of the data will be guaranteed by law may be lower and the absence of the data will be guaranteed by law may be lower and the absence of the data will be guaranteed by law may be lower and the absence of the data will be guaranteed by law may be lower and the absence of the data will be guaranteed by law may be lower and the absence of the data will be guaranteed by law may be lower and the absence of the data will be guaranteed by law may be lower and the absence of the data will be guaranteed by law may be lower and the absence of the data will be guaranteed by law may be lower and the absence of the data will be guaranteed by law may be lower and the absence of the data will be guaranteed by law may be lower and the absence of the data will be guaranteed by law may be lower and the absence of the data will be guaranteed by law may be lower and the absence of the data will be guaranteed by law may be lower and the absence of the data will be guaranteed by law may be lower and the absence of the data will be guaranteed by law may be lower and the data will be guaranteed by law may be lower and the data will be guaranteed by law may be lower and the data will be guaranteed by law may be lower and the data will be guaranteed by law may be lower and the data will be guaranteed by law may be lower and the data will be guaranteed by law may be lower and the data will be guaran	Types of data  er, Tube, gram, book  EU (Data transfer to service providers, external interequest of global travel management will. Data transfers stated in Chapter V GDPR, eg necessity to perform itable guarantees have been provided to ensure data a protection clauses) are fulfilled.  Blocated in countries where the level of data protection of other providence on tains so-called hyperlinks to websites of other providence.		
tries (outside EU/EEA)  Country Appl tion USA Twitte YouT Insta Face  Data processing to third states outside E national booking platforms – GDS) due to refers will only take according to the regulation the contractual requirement or otherwise su protection (e.g., conclusion of standard data However, the recipients of the data may be guaranteed by law may be lower and the absence of the data with the desired protection (e.g., conclusion of standard data are guaranteed by law may be lower and the absence of the data may be guaranteed by law may be lower and the absence of the data with the data may be guaranteed by law may be lower and the absence of the data may be guaranteed by law may be lower and the absence of the data may be guaranteed by law may be lower and the absence of the data may be guaranteed by law may be lower and the absence of the data may be guaranteed by law may be lower and the absence of the data may be guaranteed by law may be lower and the absence of the data may be guaranteed by law may be lower and the absence of the data may be guaranteed by law may be lower and the absence of the data may be guaranteed by law may be lower and the absence of the data may be guaranteed by law may be lower and the absence of the data may be guaranteed by law may be lower and the absence of the data may be guaranteed by law may be lower and the absence of the data may be guaranteed by law may be lower and the absence of the data may be guaranteed by law may be lower and the absence of the data may be guaranteed by law may be lower and the absence of the data may be guaranteed by law may be lower and the absence of the data may be lower and the absence of the data may be guaranteed by law may be lower and the absence of the data may be guaranteed by law may be lower and the absence of the data may be guaranteed by law may be lower and the absence of the data may be guaranteed by law may be lower and the data may be guaranteed by law may be lower and the data may be guaranteed by law may be lower and the da	Types of data  er, Tube, gram, book  EU (Data transfer to service providers, external interequest of global travel management will. Data transfers stated in Chapter V GDPR, eg necessity to perform itable guarantees have been provided to ensure data a protection clauses) are fulfilled.  Blocated in countries where the level of data protection countries where the level of other provided to enforce data subjects' rights may be limited.  Eu (Data transfer to service providers, external interequest of global travel management will. Data transfers stated in Chapter V GDPR, eg necessity to perform itable guarantees have been provided to ensure data a protection clauses) are fulfilled.  El coated in countries where the level of data protection countries of the provided to ensure data subjects' rights may be limited.  Entant Data transfer to service provided to ensure data a protection clauses) are fulfilled.		
tries (outside EU/EEA)  Country Appl tion USA Twitte YouT Insta Face  Data processing to third states outside E national booking platforms – GDS) due to refers will only take according to the regulation the contractual requirement or otherwise su protection (e.g., conclusion of standard data However, the recipients of the data may be guaranteed by law may be lower and the absolute of the data with the desire of the data with the data may be guaranteed by law may be lower and the absolute of the data with the data w	Types of data  er, Tube, gram, book  EU (Data transfer to service providers, external interequest of global travel management will. Data transfers stated in Chapter V GDPR, eg necessity to perform itable guarantees have been provided to ensure data a protection clauses) are fulfilled.  Illocated in countries where the level of data protection countries so-called hyperlinks to websites of other providers (s) of other providers. You will recognize this by the		
tries (outside EU/EEA)  Country Appl tion USA Twitte YouT Insta Face  Data processing to third states outside Enational booking platforms – GDS) due to refers will only take according to the regulation the contractual requirement or otherwise su protection (e.g., conclusion of standard data However, the recipients of the data may be guaranteed by law may be lower and the absolute of the data with the data may be guaranteed by law may be lower and the absolute of the data with the data may be guaranteed by law may be lower and the absolute of the data with the data may be guaranteed by law may be lower and the absolute of the data with the data may be guaranteed by law may be lower and the absolute of the data with the da	Types of data  er, Tube, gram, book  EU (Data transfer to service providers, external interequest of global travel management will. Data transfers stated in Chapter V GDPR, eg necessity to perform itable guarantees have been provided to ensure data a protection clauses) are fulfilled.  Ilocated in countries where the level of data protection of sility to enforce data subjects' rights may be limited. Data interest of the providers of other providers of other providers of other providers of other providers. You will recognize this by the exannot accept any responsibility for the confidential		
tries (outside EU/EEA)  Country Appl tion USA Twitte YouT Insta Face  Data processing to third states outside Enational booking platforms – GDS) due to refers will only take according to the regulation the contractual requirement or otherwise suprotection (e.g., conclusion of standard data However, the recipients of the data may be guaranteed by law may be lower and the absolute State of URL Websites  The graphic button of the data with the contract of the data may be guaranteed by law may be lower and the absolute of the data may be guaranteed by law may be lower and the absolute of URL Websites  The graphic button of the data with the process of the data may be guaranteed by law may be lower and the absolute of URL Websites of URL Website	Types of data  er, Tube, gram, book  EU (Data transfer to service providers, external interequest of global travel management will. Data transfers stated in Chapter V GDPR, eg necessity to perform itable guarantees have been provided to ensure data a protection clauses) are fulfilled.  Ilocated in countries where the level of data protection willity to enforce data subjects' rights may be limited. Data transsocially to enforce data subjects' rights may be limited. Dentains so-called hyperlinks to websites of other providers of other providers. You will recognize this by the exannot accept any responsibility for the confidential ta on these third-party websites, as we have no influ-		
tries (outside EU/EEA)  Country Appl tion  USA Twitte YouT Insta Face  Data processing to third states outside E national booking platforms – GDS) due to refers will only take according to the regulation the contractual requirement or otherwise su protection (e.g., conclusion of standard data However, the recipients of the data may be guaranteed by law may be lower and the absolute and the absolute of URL. We handling of your day ence on whether the	Types of data  er, Jube,		
tries (outside EU/EEA)  Country Appl tion  USA Twitte YouT Insta Face  Data processing to third states outside E national booking platforms – GDS) due to refers will only take according to the regulation the contractual requirement or otherwise su protection (e.g., conclusion of standard data However, the recipients of the data may be guaranteed by law may be lower and the absolute State	Types of data  er, Tube, gram, book  EU (Data transfer to service providers, external interequest of global travel management will. Data transfers stated in Chapter V GDPR, eg necessity to perform itable guarantees have been provided to ensure data a protection clauses) are fulfilled.  Ilocated in countries where the level of data protection willity to enforce data subjects' rights may be limited. Data transsocially to enforce data subjects' rights may be limited. Dentains so-called hyperlinks to websites of other providers of other providers. You will recognize this by the exannot accept any responsibility for the confidential ta on these third-party websites, as we have no influ-		

21	Retention pe- riod	Due to the legal bases mentioned above, BTU generally continues to process guest data for an additional 40 months following the end of the agreement (= 36 months for potential contractual damage claims + 4 months to file suit) in a manner which is personally identifiable, and thereafter deletes the data (or at least the data which allows reference to be drawn to the data subject's identity). Personally-identifiable processing of invoice data is then performed until the statutory retention,  Termination of the contract shall be deemed to be termination of the contract for cooperation with the customer. The contractual relationship shall also be deemed terminated if a customer has not used the services of BTU for the persons covered by the contract for more than 2 years.		
22	Data subject	Legal basis Content		
	rights	Art. 15 GDPR "Right of	The customer has the right to obtain con-	
		access"	firmation as to whether their personal data is being processed.	
		Art. 16 GDPR "Right to Rectification"	The customer has the right to have inaccurateor incomplete personal data rectified.	
		Art. 17 GDPR "Right to	The customer has the right to demand the	
		erasure"	erasure of personal data without undue delay	
			where one of the grounds stated under Art.	
		Art. 18 GDPR "the right	17Para. 1 GDPR applies.  The customer has the right to demand that	
		to restrict processing"	theprocessing of personal data is restricted	
			whereone of the grounds stated under Art.	
			18 Para. 1 GDPR applies.	
		Art 21 GDPR "the right	Objecting to profiling: the customer has theright to lodge an objection at any time to	
		to object"	the processing of their personal data for	
			the purposes of profiling.	
		Objecting to direct advertisement: the customer has the right to lodge an objection at any time to the processing of their per-		
			sonal data for the purposes of direct adver-	
		tisement.		
		Art 20 GDPR "the right		
		to data portability"	personal data in a structured, commonly usedand machine-readable format.	
23	Right to lodge	Art 77 DSGVO	Every customer has the right to lodge a com-	
	a complaint	§ 24 DSG	plaint with a supervisory authority if they con-	
			sider that the processing of personal data re	
24	Supervisory author-	Austrian Data Protection	lating to them infringes this regulation.	
	ity	Barichgasse 40-42, 1030		
	-		0Email: dsb@dsb.gv.at Website: www.dsb.gv.at	
25	Status	December 2022		
	For employees, travele PARTNERS (UK) LIMI Express Global Busine	Notice to ATPI and GlobalStar Customers, GBT Business and Meetings & Events Travelers: For employees, travelers, meeting attendees of a corporate customer of ADVANCED TRAVEL PARTNERS (UK) LIMITED ("ATPI"), GlobalStar Travel Management Ltd ("GlobalStar"), American Express Global Business Travel ("GBT"), BTU acts as a processor with regard to the processing of personal data. The present data protection information is not applicable to this group of persons; the		
	processing of personal	cessing of personal data is subject to the data protection declaration of ATPI at w.atpi.com/en/about/privacy, GlobalStar at https://globalstartravel.com/privacy-notice, GBT		
		//privacy.amexgbt.com/de/statement. Data subject rights are to be exercised vis-à-vis ATPI, alStar or GBT as data controllers at the contact details stated there.		
	2.550.5.0.0.0.00.00.00	and some of at the contact	a delano dialog inoron	

NOTICE: This Data Protection Information is a translation of the German Data Protection Information of BTU into English language. In the event of interpretation difficulties, misunderstandings or loopholes, etc., the current German version of the GTC shall take precedence.